



## ***Solution Lifecycle***



Strategic initiatives in today's complex business environment require *near* military precision planning and execution in order to succeed. Infotegrity's ***Solution Lifecycle*** of services provides 360 degree visibility, management and support of your business's mission critical projects and initiatives.

Proven best practices, processes and people enable us to assist and guarantee results of our service delivery, regardless of where you are in the ***Solution Lifecycle***:

**Strategy** – successful businesses evolve as do their strategies and solutions, so we ensure that current assets and key solution components (e.g. business, operations, staffing and technology) are aligned with stated goals and objectives to drive desired results.

**Assessment** – reduced risk and concern for fit, function or return on investment (ROI) often requires higher level expertise and experience. Infotegrity's unique approach accelerates efforts and results as well as proof of a concept or strategy.

**Implementation/Build** – we work collaboratively with your staff to create a project plan and timeline that is strictly adhered to through to the go-live date; following our unique approach for implementations, upgrades, add-ons and enhancements.

**Educate** – often overlooked and minimized, we create end user training materials to transfer knowledge, facilitate change and accelerate learning curves, also to function as process guides for end users and auditors.

**Support** – our remote support and managed services enable clients to focus their attention accordingly, on more strategic projects and initiatives. Infotegrity handles the on-going support of systems and solutions while achieving aggressive cost savings and service level metrics.

**INFOTEGRITY**

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